QParents provides you with secure, online access to information such as:

- attendance details
- behaviour
- report cards and assessment
- timetables
- invoices

- payments
- upcoming events
- enrolment history
- student photo

You are also able to update your child's details including address and medical conditions, submit reasons for unexplained absences, notify the school of future absences, and make online payments against school invoices.

QParents is not intended to replace the traditional ways you and your child's school communicate - it simply provides another option.

HOW TO REGISTER WITH QPARENTS

Before you can access QParents you will need to register and create an account.

Progress during the registration process cannot be saved and further identity documents cannot be verified online once your registration is complete. Please make sure you have all relevant information and supporting documents needed on hand **before you begin**. These include:

→ your **unique invitation code** sent to you by the school (either by email or letter)
→ your **student's EQID number**
→ **100 points of identity documentation**.

- Australian driver licence (50 points)
- Australian passport (50 points)
- Australian birth certificate (50 points)
- Australian marriage certificate (40 points)

- Australian citizenship certificate (40 points)
- Australian change of name certificate (40 points)
- Medicare card (20 points)
- Australian visa (foreign passport) (20 points)

If you cannot verify 100 points of identity documentation online, you can still register for QParents, but you will need to present additional documentation at your school after you have registered.
You will need to verify 100 points of identity from a combination of the following identity documents:

• **A valid email address** (that you check regularly). Please note that only one QParents account may be created per email address. If you share an email address with another parent and both wish to register, you will need separate email addresses for each account.
• **Your mobile phone number**. QParents may use this number to send SMS validation codes in the case of unusual account activity, such as logging in from a new location or device.

If you are unable to receive SMS messages due to your location or mobile phone coverage, you may leave your mobile phone details blank upon registration, or let *QParents Support* (13 74 68) know that you are not receiving your code.

For further assistance with QParents:
visit the QParents help page online at: https://qparents.qld.edu.au/#/help